

# EzBiz GUIDELINE

## FAQ: ONLINE COMPOUND PAYMENT THROUGH EZBIZ

NO.	QUESTION	ANSWER
1.	Does SSM provide services to pay compound online??	Yes, At <i>ezbiz online portal</i> by clicking at <i>compound services</i> menu
2.	How can I get the service?	From e-services at SSM website, click at <i>ezbiz</i>  User should register to be as <i>ezbiz</i> user. Please refer to EZBIZ SMART MAP and follow the instruction for registration.
3.	What are the types of compounds that can be paid through <i>ezbiz compound services</i> ?	All compounds issued under: <ul style="list-style-type: none"> <li>• Business Registration Act 1956; and</li> <li>• Companies Act 1965</li> </ul>
4.	Is all compound status is allowed to be paid through online?	No Only <b>UNPAID</b> compound is allowed  For compound with <b>EXPIRED</b> , <b>PENDING PROSECUTION</b> and <b>PROSECUTION</b> , please refer to the Compliance Division at Headquarters SSM or Enforcement Section of the Office of State SSM for further information
5.	Is compound issued to company or business can be paid through this system?	Yes Limited to companies or businesses that involve identification number of the system users only
6.	What kind of payment method accept for this system?	Credit Card, Debit Card, FPX (internet banking)

NO.	QUESTION	ANSWER
7.	Is the appeal of compound can be done through this system?	<p>No</p> <p>An appeal should be made by submitting a letter to SSM.</p> <p>An appeal letter can be sent to any SSMs' office throughout Malaysia or via e-mail: <a href="mailto:ar_compliance@ssm.com.my">ar_compliance@ssm.com.my</a>.</p>
8.	Is the system can provide a copy of the payment receipt?	<p>Yes</p> <p>But limited to transactions made through compound <i>ezbiz</i> services only</p>

## STEPS TO PAY COMPOUND THROUGH EZBIZ ONLINE

